

Healthcare Clinical Communication

Delivering Contextually Relevant, Right Time, Life-Saving Communications

2025 CONSTELLATION SHORTLIST

The Constellation ShortList™ presents vendors in different categories of the market relevant to early adopters. In addition, products included in this document meet the threshold criteria for this category as determined by Constellation Research. This Constellation ShortList of vendors for a market category is compiled through conversations with early adopter clients, independent analysis and briefings with vendors and partners.









ABOUT THIS SHORTLIST

With many medical institutions still communicating through pagers and outdated programs, clinical communication technology aims to transform the patient experience and provide enhanced processes for the entire network. Constellation forecasts a \$5.1B market by 2030 with a CAGR of 12.8%.

Health systems and hospitals are making significant enterprise-wide investments in the next-generation clinical communications platforms to drive transformation toward patient-centered care models. The goal is to achieve the “Triple Aim” framework of reducing healthcare costs, improving care quality and outcomes, and increasing patient and staff satisfaction.

11 SOLUTIONS TO KNOW

Constellation evaluates more than 15 solutions categorized in this market. This Constellation ShortList is determined by client inquiries, partner conversations, customer references, vendor selection projects, market share, and internal research.

-  **BAXTER VOALTE**
-  **CONNECTTEAM**
-  **MH-CURE**
-  **ONPAGE**
-  **ORACLE HEALTH**
-  **PERFECTSERVE**
-  **QLIQSOFT**
-  **TIGERCONNECT**
-  **STAFFBASE**
-  **STRYKER VOCERA**
-  **SYMPLR**

LIKE WHAT YOU SEE?

Consider partnering with Constellation Research on your go-to-market-strategy. Email ShortList@ContellationR.com for more info.

To learn more about Constellation Research Shortlists visit: www.constellationr.com/ShortList



THRESHOLD CRITERIA

Constellation considers the following criteria for these solutions:

- Secure mobile platform
- Alert notification
- Secure communication (text, voice)
- Real-time location system
- Nurse call integration
- Integration with core unified communications system
- Healthcare system integration capabilities
- EHR integration

ABOUT CONSTELLATION RESEARCH

As an award-winning Silicon Valley-based strategic advisory and futurist analyst firm, Constellation Research serves leaders and organizations navigating the challenges of digital strategy, business-model disruption and digital transformation. Constellation works closely with solution providers, partners, C-suite executives, board of directors, and its Constellation Executive Network of buy-side leaders to lead the way in research coverage and advise clients how to achieve valuable business results.

FREQUENCY OF EVALUATION

Each Constellation ShortList is updated at least once per year. Updates may occur after six months if deemed necessary.

EVALUATION SERVICES

Constellation clients can work with the analyst and the research team to conduct a more thorough discussion of this ShortList. Constellation can also provide guidance in vendor selection and contract negotiation.

BUSINESS THEMES



Digital Safety & Privacy



Next-Generation Customer Experience



Technology Optimization



R "Ray" Wang Founder & Principal Analyst

R "Ray" Wang provides insight into how disruptive technologies and new business models—such as digital transformation— impact brands, enterprises and organizations. He also focuses on harnessing innovation, creating next-generation business and IT leadership, and applying the new rules of business. Wang has held executive roles in product, marketing, strategy and consulting at companies including Forrester Research, Oracle, PeopleSoft, Deloitte, Ernst & Young and Johns Hopkins Hospital.

